

# Avery Patel

INFORMATION SYSTEMS GRADUATE | DATA & OPERATIONS

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## SUMMARY

Information systems graduate with hands-on project and internship experience in data analysis, process mapping, and stakeholder communication. Built reproducible dashboards and workflow recommendations using SQL, Excel, and Tableau.

## EDUCATION

**B.S. Information Systems · GPA 3.7 · Midwest State University** 2026

## PROJECTS

**Campus Food Recovery Dashboard · Senior capstone** 2025 – 2026

- Cleaned and joined 18,000 donation and pickup records in SQL to identify recurring capacity gaps.
- Built a Tableau dashboard used by 4 program coordinators during the capstone review.
- Documented data definitions, refresh steps, and limitations so another student team could maintain the analysis.

**Student Services Process Study · Operations analytics course** 2025

- Mapped a 12-step appointment workflow and proposed two evidence-backed changes that reduced simulated wait time by 19%.

## EXPERIENCE

**Operations Analytics Intern · Lakefront Mobility** Jun 2025 – Aug 2025

- Updated weekly service reports and investigated route exceptions with operations supervisors.
- Created an Excel quality check that flagged incomplete records before monthly reporting.

**Peer Technology Tutor · Midwest State University** 2024 – 2026

- Supported students with spreadsheet, database, and presentation assignments during 6 weekly drop-in hours.

## SKILLS

SQL · Excel · Tableau · Data Cleaning · Process Mapping · Requirements Gathering · Documentation · Stakeholder Communication